



# Returns Policy

## Returns Period

Please note that returns will be accepted for credit up to twelve months from date of invoice.

## Out of Print Titles

OP titles will be accepted for return up to six months after being placed out of print. However, such returns will only be accepted up to 12 months from the date of invoice.

## Documentation

All returns must be accompanied by invoice numbers and dates. Books received without such documentation will not be accepted.

## Condition of Books

Books should be returned in mint, re-saleable condition with price stickers, prices etc. removed. Stickered books will not be credited.

## Carriage Costs

Returns will be made at the customer's expense except in the case of books sent in error. In the event of a query, proof of delivery may be required.

## Returns address

Please send returns, carefully packed, to:

Management Pocketbooks

Wild's Yard

The Dean

ALRESFORD

Hampshire

SO24 9BQ

Tel: 01962 735573

Fax: 01962 733637

Email: [sales@pocketbook.co.uk](mailto:sales@pocketbook.co.uk)